

## **Attachment No. 1 to the Regulations:**

**The CONSUMER does not have the right to withdraw from an agreement concluded remotely in cases of:**

1. agreement for the provision of services, if the entrepreneur has fully completed the service with the express consent of the CONSUMER who has been informed prior to the provision of the service that after the provision of service by the entrepreneur, he / she loses his / her right to withdraw from the agreement;
2. an agreement where the price or remuneration is determined by fluctuations in the financial market over which the entrepreneur does not exercise control and which may occur prior to the expiration of the period for withdrawal from the agreement;
3. an agreement in which the subject of the provided service is a non-prefabricated item manufactured according to the CONSUMER'S specification or serving to satisfy his / her individual needs.
4. an agreement in which the subject of the provided service is a rapidly decaying item or an item having a short shelf life;
5. an agreement for which the subject of the provided service is a product delivered in a sealed package, which cannot be returned after opening the package for health protection or hygienic reasons if the packaging has been opened after the delivery;
6. an agreement in which the subject of the provided service is a product, which after delivery, because of its nature, is inextricably connected to other things;
7. an agreement in which the subject of the provided service consists of alcoholic beverages, the price of which has been agreed upon the conclusion of the sale agreement, and which can be delivered only after 30 days and the value of which is dependent on fluctuations in the market, over which the entrepreneur has no control;
8. an agreement in which the CONSUMER clearly demanded that the entrepreneur come to him / her for urgent repair or maintenance. If the entrepreneur provides additional services other than those requested by the CONSUMER, or supplies things other than spare parts necessary to perform the repair or maintenance, the right to withdraw from the agreement is entitled to the CONSUMER with regard to additional services or items;
9. an agreement in which the subject of the provided service consists of sound or visual recordings or computer software delivered in a sealed package, if the package has been opened after the delivery;
10. an agreement for the supply of newspapers, periodicals or magazines, with the exception of a subscription agreement;
11. an agreement concluded at a public auction;
12. a rental agreement for building or premises for purposes other than residential, transport of goods, car rental, catering, services related to leisure, if the agreement indicates the day or period of service provision;
13. an agreement for the supply of digital content which is not stored on a tangible medium if the provision of service has begun with the express consent of the CONSUMER before the deadline to withdraw from the agreement and after having informed him / her by the entrepreneur about the loss of the right of withdrawal from the agreement.